

FIAVAION

AssisT adoption pack

for learning support and disability services

Version	AssisT 1.0.1
Date	28 October 2026
From	Fiavaion
Contact	accessibility@fiavaion.com
Chrome Web Store	https://chromewebstore.google.com/detail/dkekfjomoacmhbkckjngmpbdlljjfhi

Two things to know before you read further

- The [Accessibility Conformance Report](#) is a **self-assessment by the developer**. No independent audit has been carried out, and there has been **no screen-reader testing with NVDA, JAWS or VoiceOver**. If your students use a screen reader as their primary access method, pilot AssisT with them before you recommend it.
- AssisT is built for **Chrome 109 or later only**. Other Chromium browsers such as Edge may run it, but they have not been tested. There is no Firefox build and no Safari build, and none is planned for 1.0.

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Overview and procurement questions

Canonical web version: <https://www.fiavaion.com/products/assist/institutions>. If this copy and the web version differ, the web version is authoritative. Source page title: AssisT for learning support and disability services.

Everything you need to decide whether to recommend AssisT to your students, in one place. It is free, it is open source under the EUPL-1.2, there is no contract to sign and no account for anyone to create. What follows is the evidence, including the parts that are not finished.

Who this is for

Learning support officers, disability support officers, assistive technology officers, access and inclusion teams, and the IT and data protection colleagues they have to convince. In other words: the person who has to answer "is this safe, is it accessible, what does it cost, and who signs for it" before a tool can be recommended to a student.

AssisT is designed for students working inside a learning management system - Canvas, Moodle, Google Classroom - and on the web generally. It is used by neurodivergent students, dyslexic students, students with low vision, students with motor impairments, and students who simply read and write better with support. It does not require a diagnosis, a referral, or any record that a student is using it.

What a student gets

Thirty-nine supports in one extension, grouped as Reading, Writing, Seeing, Focus and Study, with twelve built-in profiles that configure them in one click. The popup can be searched by what a student wants to do, such as "read to me" or "too bright".

Reading

Text-to-speech with synchronised word highlighting, reading mode, dyslexia reading modes (bionic, syllable, grammar colour), dictionary lookup, translation of a selection into 37 languages (a whole page into 14), and OCR that pulls text out of images in 14 recognition languages.

Writing

Dictation with spoken editing commands, sticky notes and annotations, a citation manager covering four styles and ten source types, and Authorship Shield, which keeps a local record of how a piece of writing developed.

Seeing

Page fonts including Lexend and OpenDyslexic, spacing controls and an interface that survives a student's own text-spacing overrides (SC 1.4.12), screen colour overlays, a reading guide, a magnifying lens, a custom cursor, and reduced motion.

Focus and Study

Focus mode, autoplay blocking, a simplified-interface level, a Pomodoro timer, Maths Support, flashcards, a lecture companion, and a mind map (beta) whose outline is a fully keyboard-driven ARIA tree and which opens maps from other mind map tools.

AI is optional and off by default. Where a student wants it, it can run entirely on their own machine (Ollama), entirely in the browser (WebLLM), or through a cloud provider using the student's own API key. [Full feature detail](#).

In Google Docs, Sheets and Slides, Google draws the document on a canvas, so tools that need the document's words cannot work inside those editors. Google Classroom pages are not affected. [What this means for students](#).

How to evaluate it in 15 minutes

1. **Install it (2 min).** Add AssisT from the [Chrome Web Store](#). No account, no key, no sign-in. Open a page on your own VLE.
2. **Run it from the keyboard (3 min).** Tab through the popup. Nothing should need a mouse. Try `Alt+R` for reading mode, `Alt+Shift+D` for the dictionary, `Escape` to get out. There are 18 page shortcuts and 13 more in the mind map editor, and all of them are re-bindable.
3. **Apply a profile (2 min).** Advanced options (the gear) → Preferences → Profile Management. Try Dyslexia Support or Low Vision on a real piece of course content and see whether it holds up on your own platform's markup.
4. **Check what leaves the device (3 min).** In `chrome://extensions`, turn on Developer mode and open AssisT's service worker, then watch its Network tab: it makes the dictionary, translation, citation, cloud AI and Read from Images language requests. Browser AI model downloads from Hugging Face are made by AssisT's offscreen page, also listed there. Speech recognition and online read-aloud voices are sent by Chrome itself and will not appear in either. Use the reading and writing tools: nothing goes out. Then translate a selection: AssisT asks first, naming MyMemory and what it would send, and only after you allow it do you see the single request. Open Advanced options → Your data to see and change the answer. This is the fastest way to verify the privacy claims rather than take our word for them.
5. **Read the four criteria we do not fully meet (3 min).** They are listed in the [Limitations](#) section, with the gaps named. Decide whether any of them affects your cohort.
6. **Ask us the thing you still need (2 min).** [Email accessibility@fiavaion.com](mailto:email_accessibility@fiavaion.com). Acknowledged within 5 working days.

The documents

[Accessibility Conformance Report](#) 52 WCAG 2.2 Level A and AA criterion rows (self-assessed), in VPAT 2.5 format, with EN 301 549 and Section 508 mapping. A self-assessment by the developer, not an independent audit - it says so on the page, and it lists the gaps.

Self-assessment · 28 October 2026

[Privacy and data-processing statement](#)

What is stored, where, and what leaves the device, with the consent asked before anything is sent. Chrome permissions explained one by one. GDPR, FERPA and COPPA positions stated without overclaiming. Applies to AssisT 1.0.1 · 28 October 2026

[Managed deployment guide](#)

Force-install by extension ID through Chrome Enterprise, the one managed policy key that exists, and the settings we recommend for a disability service rollout.
For IT administrators

[Sub-processor list](#)

Every third-party service AssisT can contact, what triggers it, exactly what is sent, a link to each provider's terms, and how the student is asked before anything is sent. Fiavaion itself has no sub-processors.
For your data protection officer

[Licence and terms](#)

EUPL-1.2: use, modify and redistribute under the same licence. No fee, no seat count, no renewal. The licence text itself is in the repository. Also: [LICENSE on GitHub](#)
EUPL-1.2

[Support commitments](#)

Channels, the 5-working-day acknowledgement for accessibility reports, how updates arrive, and an honest list of what is not promised.
No SLA beyond the accessibility acknowledgement

[Changelog](#)

Every release, what changed in it, and when. Useful if you need to show a committee that the tool is actively maintained.
Current release: 1.0.1

Procurement questions

What does it cost?

Nothing. There is no paid tier, no premium version, no per-seat licence, no institutional edition, and no renewal. Development is funded by voluntary contributions through Patreon, Buy Me a Coffee and GitHub Sponsors. Nothing in AssisT is held back behind a payment.

Do students need an account?

No. There is no account to create, no email address to hand over and nothing to sign in to. A student installs the extension and it works. That also means there is no roster to manage, no seats to reclaim, and no list of who is using it - including for us.

Does student data leave the device?

Not until the student says yes. On a fresh install nothing leaves the browser, and nothing the student selects, types or says is sent without a yes. Settings live in `chrome.storage.local` on the device, and notes, citations, mind maps, flashcards and Authorship Shield history stay on the device too. Nothing syncs across devices and nothing reaches Fiavaion - we run no server that could receive it.

AssisT asks the student before it sends anything to an outside service, one question per service, during the welcome setup or at first use: the dictionary, translation (with a separate question for translating a whole page), Crossref for citation details, checking a reference online, downloading a Read from Images language other than English from jsDelivr, dictation and lecture capture (which use Google's speech recognition in Chrome), and any cloud AI provider the student chooses with their own key. Where a service needs Chrome's permission, Chrome asks in the same press; on a course page the question opens in a small AssisT window. Nothing beyond the course sites and Hugging Face (for Browser AI models) is granted at install. Each question names the service and exactly what would be sent, and nothing is sent until the student allows it. Every answer can be changed later under Advanced options → Your data. The [sub-processor list](#) names every service and what it receives.

What is the GDPR position?

Fiavaion processes no personal data through AssisT, so we are neither controller nor processor and there is no data processing agreement to sign with us. If a student enables a cloud provider with their own key, that provider is that student's own sub-processor under the student's agreement with them. For FERPA: AssisT is designed with FERPA principles in mind - no student data is collected. We make no HIPAA claim.

Who owns it, and what happens if it is abandoned?

AssisT is licensed under the **EUPL-1.2**, an [EU-approved open source licence](#). You may use it, modify it, and redistribute it under the same licence, for any purpose, without asking us. The source is public. If the project stopped tomorrow your institution could fork and maintain it, and the copies already installed would keep working, because nothing depends on a server we operate.

Which browsers are supported?

Chrome, version 109 or later, on Windows, macOS, Linux and ChromeOS. Other Chromium browsers such as Edge may run it, but they have not been tested. There is no Firefox build and no Safari build. If your students are issued iPads, AssisT is not the tool for them.

How do updates arrive?

Through the Chrome Web Store, silently, on Chrome's own update schedule. There is nothing for IT to repackage or push and nothing for the student to do. If you force-install AssisT by policy, updates still arrive the same way - see the [managed deployment guide](#). Every release is listed in the [changelog](#).

Can we deploy it to managed browsers?

Yes, by extension ID through Chrome Enterprise, Chrome Browser Cloud Management, Group Policy or the equivalent Edge policy. One managed policy key exists - an optional institution branding key that applies your name and colours. It grants no other capability and gives the institution no visibility of student activity. See the [managed deployment guide](#).

Has it been independently audited?

No. The Accessibility Conformance Report is a self-assessment by the developer. An independent specialist audit is planned but not commissioned, and there is no date for it. Screen-reader conformance testing with NVDA, JAWS and VoiceOver has not been done. We would rather you knew that now than found out during a pilot.

Page last updated 28 October 2026, for AssisT 1.0.1.

Accessibility Conformance Report

Canonical web version: <https://www.fiavaion.com/products/assist/accessibility>. If this copy and the web version differ, the web version is authoritative. Source page title: Accessibility Conformance Report — AssisT 1.0.1.

Self-assessment, in VPAT® 2.5 International Edition format — AssisT Adaptive Augmentative Tool

This is a self-assessment, not an independent audit

This report was prepared by the developer of AssisT - the same person who wrote the code. No third party has verified it. An independent specialist audit is **planned but not commissioned**, and no screen-reader conformance testing with NVDA, JAWS or VoiceOver has been carried out yet.

If your procurement process requires an independent conformance statement, this document does not meet that bar and you should not treat it as one. It is published because an honest self-assessment is more useful to a disability service than silence - and so that you can see exactly where the gaps are before you commit.

Product Version: AssisT 1.0.1 | **Report Date:** 28 October 2026 | **Prepared by:** the AssisT maintainer (self-assessment) | **Standards:** WCAG 2.2 Level AA, EN 301 549 v3.2.1, Revised Section 508

At a Glance

- **Self-assessed position:** every applicable criterion is rated Supports except four - one Level A and three Level AA criteria are rated Partially Supports. Nothing is rated Does Not Support. The per-criterion verdicts are in the tables below; read those rather than a headline score.
- **The four Partially Supports criteria** are, at Level A, SC 3.2.6 Consistent Help; and at Level AA, SC 1.4.3 Contrast (Minimum) - disabled states, SC 1.4.11 Non-text Contrast - toggle-switch track, and SC 4.1.3 Status Messages - aria-busy on AI loading states. Each is explained under [Limitations](#).
- **1.0.0 features are self-assessed and not yet independently tested** - the 18 page shortcuts, Mind Map, Maths Support, the rebuilt citation manager, the flat popup and the Companion features are covered by the notes below, not by a separate evaluation pass
- **No screen-reader conformance report yet** - NVDA, JAWS and VoiceOver testing is the highest-priority outstanding item
- **Independent third-party audit planned, not commissioned** - when it happens it will produce a public report that supersedes this one
- **EN 301 549 v3.2.1 and Revised Section 508** mapped below
- **Accessibility issues?** Email accessibility@fiavaion.com - acknowledged within 5 working days

About This Report

Product: AssisT: Adaptive Augmentative Tool, version 1.0.1 - a Chrome Manifest V3 browser extension distributed through the Chrome Web Store. Chrome 109 or later; other Chromium browsers such as Edge have not been tested. It is not available for Firefox or Safari.

Author and status: this Accessibility Conformance Report (ACR) is a self-assessment prepared by the AssisT maintainer. It is written in the VPAT® 2.5 International Edition format so that it sits alongside the vendor ACRs you already read, but it carries none of the independence a third-party report would. Treat every verdict below as the developer's own considered judgement, supported by automated tooling and manual keyboard testing - not as a verified claim.

What it covers: the extension popup (the flat 1.0 popup), the advanced options modal, profile management, the 18 page shortcuts and the 13 mind map shortcuts, and the content-script-injected controls (highlight menu, microphone button, reading guide, focus mode overlay, annotation sidebar, sticky notes).

Basis: the criterion tables below are carried forward from the [VPAT 2.5 self-assessment published for version 0.9.3](#) (28 May 2026), with SC 2.1.1 Keyboard re-checked after a keyboard defect was found and fixed in the 1.0.0 citation manager before release. What is new in 1.0.0 is documented in [What changed in 1.0.0](#), and every one of those notes is marked *self-assessed, not yet independently tested*. Version 1.0.1 re-checks SC 2.5.2, SC 2.5.7, SC 2.1.4 and SC 1.4.3 and is documented in [What changed in 1.0.1](#).

Scope note: accessibility of the host learning-management system (Canvas, Moodle, Google Classroom) is outside AssisT's scope. AssisT is additive and does not override host-page semantics.

Evaluation Methods

- **Automated, run by hand:** axe DevTools and WAVE were run manually against the extension's own pages during the 0.9.3 assessment in May 2026. **No automated accessibility gate runs in continuous integration at 1.0.1.** A Pa11y configuration exists in the repository but Pa11y is not an installed dependency, the path it points at is not produced by the build, and no workflow invokes it - so nothing in CI would fail on an accessibility regression
- **Manual keyboard navigation** across all popup views, modals and injected controls, including every registered shortcut
- **Unit and end-to-end tests:** Jest unit tests and Playwright end-to-end tests carrying accessibility assertions. Chrome extension testing needs a display-attached browser, so the end-to-end suite is verified in attended CI
- **Code review** against WCAG 2.2, the ARIA Authoring Practices Guide 1.2, and WAI-Adapt drafts
- **Not done:** screen-reader conformance testing with NVDA, JAWS or VoiceOver; any independent or third-party evaluation; any automated scan of the 1.0.1 surface, including the content-script-injected DOM. See [Limitations](#)

Terms Used

- **Supports** - the product has at least one method that meets the criterion without known defects, or meets it with equivalent facilitation
- **Partially Supports** - some functionality does not meet the criterion
- **Does Not Support** - the majority of the functionality does not meet the criterion
- **N/A** - the criterion is not relevant to the product

Only Level A and Level AA criteria are claimed. Level AAA is out of scope and is not claimed.

WCAG 2.2 Level A - All Criteria

WCAG 2.2 Level A success criteria - self-assessed conformance for AssisT 1.0.1

Success Criterion	Conformance	Remarks
1.1.1 Non-text Content	Supports	All icon buttons have <code>aria-label</code> . Hidden file-input carries <code>aria-label="Import profile JSON file"</code> .
1.2.1–1.2.3 Audio/Video	N/A	No prerecorded audio-only or video media.
1.3.1 Info and Relationships	Supports	Semantic HTML, proper form label association, enforced heading hierarchy.
1.3.2 Meaningful Sequence	Supports	DOM order matches visual order.
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on shape, size, or location.
1.4.1 Use of Colour	Supports	Badges combine colour with text; toggle state uses position and colour; focus indicators use more than colour.
1.4.2 Audio Control	N/A	TTS is user-initiated; no auto-play audio.
2.1.1 Keyboard	Supports	All functionality is keyboard-operable, with 18 customisable page shortcuts in 1.0.0 (14 at 0.9.3) and 13 more in the mind map editor and platform-aware badges in popup labels. Defect found and fixed during the 1.0.0 assessment: the rebuilt citation manager originally bound its per-citation Copy and Open buttons through a delegated <code>mousedown</code> listener, which Enter and Space never reach. The delegate now listens for <code>click</code> plus Enter/Space <code>keydown</code> , the citation list keeps one roving tab stop, and the AI setup mode chooser received the same fix. Verified by the maintainer by keyboard only; not yet independently tested.
2.1.2 No Keyboard Trap	Supports	Focus escapes all components; modals dismiss with Esc.

Success Criterion	Conformance	Remarks
2.1.4 Character Key Shortcuts	Supports	No single-character printable shortcuts. 17 of the 18 page shortcuts require a modifier (Alt/Option, or Ctrl+Shift); the eighteenth is Escape, which dismisses Reading Mode and is exempt as a standard non-printing key. In the mind map editor, F2 (edit a node) works alone and is also a non-printing key. The one bare printable character is the mind map's question mark, which opens its shortcuts list and fires only outside a text box. Since 1.0.1 it can be moved to a chord or switched off in the shortcut settings, like every other shortcut, which is the remedy SC 2.1.4 asks for.
2.2.1–2.2.2 Timing	N/A	No time limits or auto-updating content.
2.3.1 Three Flashes	Supports	No flashing content.
2.4.1 Bypass Blocks	N/A	Single-view popup; no repeated navigation blocks.
2.4.2 Page Titled	Supports	Popup titled "AssisT: Adaptive Augmentative Tool".
2.4.3 Focus Order	Supports	Focus sequence follows visual layout across popup and injected controls.
2.4.4 Link Purpose	Supports	No "click here" patterns; links carry descriptive text.
2.5.1 Pointer Gestures	Supports	All functionality operable by single pointer. No multi-point gestures.

Success Criterion	Conformance	Remarks
2.5.2 Pointer Cancellation	Supports	Since 1.0.1, buttons and controls built with the shared handler in <code>src/utils/event-handlers.js</code> activate on the up-event (the click), so a student who presses the wrong control can slide off it before releasing to cancel. Enter and Space from the keyboard also activate. Dialogs close only on a completed press and release on their backdrop, never on the press alone and never when a text selection is dragged out of the dialog. Two cases still act on the press. Dragging a mind map node selects it on press, because a drag cannot be undone before it starts; that falls under the essential exception for dragging. Non-modal menus close on an outside press; that is an abort, not an activation, because it dismisses an open menu and runs no function. Self-assessed and covered by unit tests; not independently tested. At 1.0.0 this row said Supports with a note that it needed review, because controls then acted on mouse-down.
2.5.3 Label in Name	Supports	Accessible names match visible labels.
2.5.4 Motion Actuation	N/A	No device-motion input.
3.1.1 Language of Page	Supports	<code>lang="en"</code> set on root element.
3.2.1 On Focus	Supports	No context changes on focus.
3.2.2 On Input	Supports	Settings require explicit Save; no unexpected context changes.
3.2.6 Consistent Help (WCAG 2.2)	Partially Supports	Per-feature in-context help exists. No single, consistently-positioned help mechanism across all views. Still open at 1.0.1; the flat popup did not close it.
3.3.1 Error Identification	Supports	Errors identified in text, not colour alone.
3.3.2 Labels or Instructions	Supports	All inputs labelled; complex controls include instructions.
3.3.7 Redundant Entry (WCAG 2.2)	Supports	Profile import/export and switching eliminate redundant entry.
4.1.1 Parsing (<i>obsolete in WCAG 2.2, retained for EN 301 549 v3.2.1</i>)	Supports	No duplicate IDs; proper nesting (W3C validator passes).

Success Criterion	Conformance	Remarks
4.1.2 Name, Role, Value	Supports	ARIA roles, labels, states applied consistently. State changes use <code>aria-checked</code> , <code>aria-expanded</code> .

WCAG 2.2 Level AA - All Criteria

WCAG 2.2 Level AA success criteria - self-assessed conformance for AssisT 1.0.1

Success Criterion	Conformance	Remarks
1.2.4–1.2.5 Live Captions / Audio Description	N/A	No live or prerecorded video media.
1.3.4 Orientation	Supports	Works in any orientation.
1.3.5 Identify Input Purpose	Supports	<code>autocomplete</code> attributes applied where appropriate.
1.4.3 Contrast (Minimum)	Partially Supports	Main/button/badge text meets 4.5:1. Two failures fixed in v0.9.2 (STT offline badge, citation badge). Since 1.0.1, text in the popup and on the AI setup page also meets AA contrast. Disabled-state combinations unverified - roadmap item.
1.4.4 Resize Text	Supports	Scales to 200% without loss of functionality.
1.4.5 Images of Text	Supports	No images of text used.
1.4.10 Reflow	Supports	Reflows at 320 CSS px without horizontal scroll.
1.4.11 Non-text Contrast	Partially Supports	Focus indicators meet 3:1. Toggle-switch track/thumb contrast unverified across all themes - roadmap item.
1.4.12 Text Spacing	Supports	AssisT <i>implements</i> text-spacing adjustments as a core user feature (line-height 1.5×, letter/word spacing adjustable). UI respects user overrides.
1.4.13 Content on Hover or Focus	Supports	Tooltips are dismissible (Esc), hoverable, and persistent.
2.4.5 Multiple Ways	N/A	Single-page popup.
2.4.6 Headings and Labels	Supports	Descriptive headings and labels throughout.
2.4.7 Focus Visible	Supports	All focusable elements display a focus indicator with $\geq 3:1$ contrast.
2.4.11 Focus Not Obscured (WCAG 2.2)	Supports	Focused elements not fully hidden by overlapping content. Modal dialogs do not obscure underlying focus.

Success Criterion	Conformance	Remarks
2.5.7 Dragging Movements (WCAG 2.2)	Supports	No drag-only interactions. Sliders have keyboard alternatives, and the mind map's drag re-parenting has an outline-pane and "Move to..." equivalent. Since 1.0.1 the floating panels (summary, simplified text, assignment breakdown, citation analyser and Pomodoro) can also be moved with the arrow keys from their header; Shift moves them further. Self-assessed; not independently tested.
2.5.8 Target Size (Minimum) (WCAG 2.2)	Supports	Toggles 44×24 px; buttons min 32×32 px; mic button 48×48 px. All exceed 24×24 px requirement.
3.1.2 Language of Parts	N/A	UI is single-language. Translated content is served with appropriate <code>lang</code> attribution.
3.2.3 Consistent Navigation	Supports	Navigation elements occupy consistent positions across views.
3.2.4 Consistent Identification	Supports	Identical icons and labels used consistently.
3.3.3 Error Suggestion	Supports	Errors suggest corrections (e.g. "Invalid profile name. Use letters, numbers, and spaces only.").
3.3.4 Error Prevention	N/A	No legal, financial, or irreversible transactions.
3.3.8 Accessible Authentication (WCAG 2.2)	N/A	No user authentication required. All personalisation is local-device.
4.1.3 Status Messages	Partially Supports	Toast notifications use <code>role="status"</code> and <code>aria-live="polite"</code> . AI-inference loading states do not yet expose <code>aria-busy</code> . Still open at 1.0.1.

What Changed in 1.0.1

Version 1.0.1 is an accessibility and reliability release. The criterion tables above describe 1.0.1. **Every row below is self-assessed and not yet independently tested**; no screen reader was used to check any of it.

Changes introduced in AssisT 1.0.1 and their self-assessed accessibility impact

1.0.1 change	Status	Notes
Pointer cancellation	Self-assessed	Controls act on release, not on press, and dialogs close only on a completed press and release on the backdrop. SC 2.5.2 stays Supports, now with a basis for it; the mind map node drag and the outside-press close of non-modal menus are explained in that row.

1.0.1 change	Status	Notes
Moving floating panels with the keyboard	Self-assessed	Five panels can be moved with the arrow keys from their header, and Shift moves them further. Relevant to SC 2.5.7 and SC 2.1.1.
Mind map help key	Self-assessed	The question mark that opens the mind map shortcuts list can be changed or switched off, which brings the mind map's 13 shortcuts under SC 2.1.4. The library's import field now has a name for screen readers (SC 4.1.2).
Contrast in the popup and AI setup	Self-assessed	Text in the popup and on the AI setup page meets AA contrast. SC 1.4.3 stays Partially Supports because disabled states have still not been swept across every theme.
Simplified Interface animations	Self-assessed	Content that fades in no longer stays invisible when decorative animations are hidden. Relevant to SC 1.3.1 and SC 1.4.3.
Annotation export and on-device AI	Self-assessed	Annotation export saves a file again through an ordinary download link. The AI setup page shows what on-device AI the computer can run and how to download Gemini Nano. These are reliability fixes with no change to any conformance level.

What Changed in 1.0.0

The criterion tables above were evaluated against 0.9.3. Version 1.0.0 adds features and changes others. Each row below records what the maintainer did to keep the new surface accessible and what has not been checked. **Every row is self-assessed and not yet independently tested.** Where a row says a criterion was not re-evaluated, read it as untested rather than as assessed and passing.

Updated 4 October 2026: the rows below now also describe changes made before 1.0.0 was resubmitted to the Chrome Web Store. Only facts were brought up to date; no conformance level in this report has been changed.

Changes introduced in AssisT 1.0.0 and their self-assessed accessibility impact

1.0.0 change	Status	Notes
18 page keyboard shortcuts (was 14)	Self-assessed	Four shortcuts added since 0.9.3 (Alt+Shift+M for Mind Map, Alt+C for citations, Alt+Shift+V for dictation, Alt+Shift+U to move focus to Undo in the Saved tray). 17 of the 18 require a modifier (Alt/Option, or Ctrl+Shift); Escape is the exception. The mind map editor's 13 keys, the question mark included, can be remapped (the question mark can also be switched off) and are conflict-checked in the same place. Saved custom shortcut sets now inherit new defaults rather than silently omitting them. Relevant to SC 2.1.1 and SC 2.1.4 - not re-evaluated by anyone other than the maintainer.
Mind Map (beta)	Self-assessed	The outline pane is a WAI-ARIA tree with a full keyboard map, and the canvas is a second view of the same model, so every operation available by dragging on the canvas is also available from the outline. Focusing one branch, selecting several nodes and "Move to..." were added with keyboard routes and announcements, and how many nodes are selected is announced. This is the design intent for SC 2.1.1 and SC 2.5.7. It is a beta feature, it is the largest new UI surface in 1.0.0, and it has had no screen-reader testing at all.
Maths Support	Self-assessed	Off by default. Large-number formatting groups digits visually while keeping the value copy-safe, and exposes the spoken words to assistive technology instead of a digit-by-digit reading. The intent addresses SC 1.3.1 and SC 4.1.2. Equation read-aloud output has not been verified against any screen reader's own maths handling.
Rebuilt citation manager	Self-assessed	Four styles and ten source types, bulk select, a restorable trash and an in-text citation checker. The trash means deletions are reversible, which helps SC 3.3.4. Bulk-select and the checker results list are new composite widgets whose status messaging has not been screen-reader tested (see the open SC 4.1.3 item).
Flat popup	Self-assessed	The only popup in 1.0.0: a group bar across the top (Reading, Writing, Seeing, Focus, Study) over 39 supports, a search that matches what a student wants to do and announces the result count once, a compact header, and a light or dark theme. The earlier accordion layout and its switch were removed. Relevant to SC 2.4.3, SC 3.2.3, SC 4.1.3 and SC 2.1.1; the focus order of the group bar has not been independently checked.

1.0.0 change	Status	Notes
Companion features	Self-assessed	On by default and individually switchable: study-tools discovery, personalised AI output, equation read-aloud, Authorship Shield, flashcards, a reading-level setting, a lecture companion and a hands-free voice command palette. The product no longer labels them preview, but they remain the least tested part of 1.0.0. An institution that wants a stable evaluation surface can switch them off. The two supports that watch how a student works are off until the student turns them on.
Consent questions and Your data	Self-assessed	AssisT asks before it sends anything to an outside service. The question is a modal dialog (<code>role="dialog"</code> , <code>aria-modal="true"</code>) with Allow and Not now and a status line; Allow cannot be pressed until Chrome confirms it can be seen, and the question says "Getting ready..." meanwhile. Advanced options gained a Your data tab listing every answer and every saved key. Relevant to SC 2.1.1, SC 2.4.3, SC 3.3.2 and SC 4.1.3; not screen-reader tested.
WAI-Adapt attributes	Self-assessed	AssisT's own controls declare their purpose with WAI-Adapt attributes, for assistive tools that show symbols instead of words. WAI-Adapt is a W3C draft and no browser or assistive technology reads these attributes today, so this has no effect a student can see yet.
Institutional branding	Self-assessed	An institution's accent colour is darkened automatically until it holds WCAG 2.2 AA contrast against the popup background, so a brand key cannot push the interface below the contrast floor. Relevant to SC 1.4.3 and SC 1.4.11.

EN 301 549 v3.2.1

AssisT is a web-based application delivered as a Chrome browser extension. Clause 9 (Web) is the most applicable clause; it adopts WCAG 2.1 Level AA, which the WCAG 2.2 AA assessment above subsumes.

EN 301 549 v3.2.1 - clause applicability for AssisT 1.0.1

Clause	Applicability	Remarks
Clause 5 - Generic requirements	Applicable	5.1 (closed functionality) not applicable - AssisT is not a closed product. 5.2–5.9 follow from the WCAG support above.
Clause 6 - Two-way voice communication	Not Applicable	AssisT provides no two-way voice communication.

Clause	Applicability	Remarks
Clause 7 - Video capabilities	Not Applicable	AssisT provides no video content.
Clause 8 - Hardware	Not Applicable	Software only.
Clause 9 - Web	Applicable	Adopts WCAG 2.1 Level AA. The WCAG 2.2 AA position in the tables above subsumes it, subject to the four Partially Supports criteria and the limitations below.
Clause 10 - Non-web documents	Applicable to documentation	User guides, this report and the privacy policy are published as accessible HTML and Markdown on fiavaion.com. No proprietary document format is needed to use the product.
Clause 11 - Software	Applicable - see note	The popup is a web-based software UI, covered by Clause 9. AssisT ships no separate native application. Clause 11.8 (authoring tools) is not applicable: AssisT is a consumer tool, not an authoring tool.
Clause 12 - Documentation and support services	Applicable	Documentation in HTML and Markdown. Support channel accessibility@fiavaion.com ; see the support commitments .
Clause 13 - Relay and emergency services	Not Applicable	AssisT provides no relay or emergency service access.

Revised Section 508

Included for reference. AssisT is not sold to United States federal agencies - it is not sold at all - but the mapping is given because US institutions often ask for it.

Revised Section 508 - chapter applicability for AssisT 1.0.1

Chapter	Applicability	Remarks
Chapter 3 - Functional Performance Criteria	Applicable	302.1–302.9 are addressed through the WCAG 2.2 AA support above. 302.1 (without vision) and 302.2 (with limited vision) cannot be fully claimed until screen-reader testing is done.
Chapter 4 - Hardware	Not Applicable	Software only.

Chapter	Applicability	Remarks
Chapter 5 - Software	Applicable	501.1 applies. 502 and 503 (interoperability with assistive technology, user preferences) are met through standard web platform semantics; the extension does not override host-page semantics or block AT. 504 (authoring tools) not applicable.
Chapter 6 - Support documentation and services	Applicable	602 - documentation is published as accessible HTML and Markdown. 603 - support is by email and GitHub issues; see the support commitments .
E205 - Electronic content	Applicable	Mapped via WCAG 2.0 AA, which the WCAG 2.2 AA position above subsumes.

Limitations - What This Report Does Not Tell You

These are the honest gaps. They are listed here rather than buried because a disability service needs them to make a decision, and because none of them is a reason to stop publishing the report.

1. **No screen-reader conformance report.** AssisT has never been tested end to end with NVDA, JAWS or VoiceOver. ARIA roles, names and states are applied throughout and reviewed in code, but nobody has driven the product with a screen reader and written down what happened. This is the highest-priority outstanding quality item. If your students use a screen reader as their primary access method, pilot AssisT with them before you recommend it.
2. **No independent audit.** A third-party specialist review is planned but not commissioned, and there is no date for it. When it happens the resulting public report will supersede this page.
3. **SC 1.4.3 Contrast (Minimum) - partially supported.** Main, button and badge text meets 4.5:1. Disabled-state foreground and background combinations have not been swept systematically across every theme.
4. **SC 1.4.11 Non-text Contrast - partially supported.** Focus indicators meet 3:1. Toggle-switch track and thumb contrast is unverified across all themes.
5. **SC 3.2.6 Consistent Help - partially supported.** Per-feature in-context help exists, but there is no single help affordance in a consistent position across every view.
6. **SC 4.1.3 Status Messages - partially supported.** Toasts use `role="status"` and `aria-live="polite"`, but AI-inference loading states do not yet expose `aria-busy`.
7. **No automated accessibility gate.** axe DevTools and WAVE were run by hand against the extension's own pages during the 0.9.3 assessment. Nothing runs automatically: the repository carries a Pa11y configuration, but Pa11y is not an installed dependency, its configured path is not produced by the build, and no workflow invokes it. Restoring a working gate - and extending it to the content-script-injected DOM - is a roadmap item; the injected controls are keyboard-tested by hand in the meantime.
8. **1.0.0 features carry self-assessed notes only.** Mind Map, Maths Support, the rebuilt citation manager, the flat popup, the consent questions and the companion features have not been through a separate criterion-by-criterion evaluation pass.

9. **The host page is not ours.** If Canvas, Moodle or a lecturer's PDF is inaccessible, AssisT can help a student work with it but cannot fix it. Nothing in this report speaks to the accessibility of the platforms AssisT runs on.

Report an Accessibility Issue

Email accessibility@fiavaion.com. Please include:

- The AssisT version (shown on the chrome://extensions page)
- Browser and operating system
- A description of the issue and the steps to reproduce it
- Whether assistive technology was in use, and which product and version

We acknowledge accessibility reports within 5 working days. That is an acknowledgement, not a fix date - a fix date depends on what the problem turns out to be, and we will tell you what we think it is when we acknowledge. Reports from disability services and from students using assistive technology go to the front of the queue. General bugs and questions go to info@fiavaion.com or [GitHub issues](#); the [support commitments](#) set out what to expect.

Documents and Source

0.9.3 VPAT 2.5 (Markdown) - the basis for the tables above	View on GitHub →
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Source code (EUPL-1.2)	github.com/Fiavaion/AssisT →
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Privacy and data-processing statement	Read the privacy policy →
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Adoption pack for learning support and disability services	Open the adoption pack →
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Legal: this report is provided in good faith as a self-assessment by the developer. Fiavaion makes no legal representation or warranty regarding absolute conformance with WCAG 2.2, EN 301 549, Section 508 or any other accessibility standard, and this document is not an independent audit. Readers should conduct their own testing where a procurement decision depends on a specific conformance claim. Report published under [CC BY 4.0](#); product under [EUPL-1.2](#). Report date 28 October 2026; supersedes the 1.0.0 report of 13 September 2026 and the 0.9.3 VPAT of 28 May 2026.

Privacy and data-processing statement

Canonical web version: <https://www.fiavaion.com/products/assist/privacy>. If this copy and the web version differ, the web version is authoritative. Source page title: AssisT Privacy Policy.

Adaptive Accessibility Chrome Extension

Last Updated: 28 October 2026

Effective Date: 28 October 2026

Applies to: AssisT 1.0.1

Privacy at a Glance

- **On a fresh install, nothing leaves your browser.** AssisT contacts an outside service only after you say yes to it, or, for Browser AI model downloads from Hugging Face, when you choose a model.
- **One question per service:** before anything you select, type or say is sent, AssisT asks about that service once, in plain words, naming the service and exactly what would be sent. Until you say yes, nothing is sent. Browser AI model downloads receive no text of yours and are not asked about; they happen when you choose a model.
- **You can change your mind at any time:** in the AssisT popup, open Advanced options (the gear), then **Your data**. A change takes effect on the very next request.
- **We collect nothing:** there is no Fiavaion server, no account, no analytics, no tracking and no advertising.
- **Your work stays on your device:** settings, notes, citations, mind maps and flashcards are kept in Chrome's storage on the computer you use.
- **Local AI stays local:** Local AI (Ollama) and Browser AI (WebLLM) answer on your own computer. Cloud AI uses your own key and goes straight to the provider you chose, never to Fiavaion.
- **Data protection (GDPR):** Fiavaion processes no personal data through AssisT.
- **Designed with FERPA principles in mind:** no student data is collected. We make no HIPAA claim.
- **Open source:** the code is public and can be checked on GitHub.

1. Overview

AssisT is a Chrome extension that adds reading, writing and study supports to the pages a student works on, including Canvas, Moodle and Google Classroom. This policy says exactly what leaves your device, when, and to whom, and what stays on it.

This page is complete on its own. It is also the address Chrome Web Store shows for AssisT's privacy policy.

2. What Fiavaion Collects

Nothing. Fiavaion runs no server that the extension talks to, so there is nothing for us to collect, store or pass on.

Usage analytics or telemetry	None collected
Personal information (name, email, student ID)	None collected
Browsing history	None collected
Account or login	Not required
Advertising IDs	None collected

AssisT's Chrome Web Store listing declares two kinds of data that the extension handles: **authentication information**, meaning an API key you enter for a cloud AI provider, which is stored encrypted on this device and sent only to that provider (see [6.5](#)); and **website content**, meaning the text of pages you ask AssisT to work on, which is processed on your device or sent to a service you chose (see section 4). Neither reaches Fiavaion.

3. Consent: Nothing of Yours Leaves Your Device Until You Say Yes

Every request that would send something you selected, typed or said to an outside service is checked against one rule first: has the student said yes to this service? If not, the request is refused and nothing is sent. The only services not asked about are Hugging Face, which serves a Browser AI model when you choose one and receives no text of yours, and online read-aloud voices, which you choose in the voice picker.

3.1 How you are asked

- **During setup.** The welcome page that opens when you install AssisT asks only about the services your own choices would use, one question per service, with Allow and Don't allow. If you choose nothing that needs an outside service, you are asked nothing.
- **The first time you use a feature.** If you skip setup, you are asked the same question the first time you use a feature that needs it, and asked once.
- **A missing answer is not a yes.** A question you skipped, or an answer AssisT cannot read, means "ask again", never "allowed".
- **Saying no keeps things working where it can.** A dictionary lookup or translation you have not allowed explains why nothing happened, instead of doing nothing.
- **Chrome asks too.** Each outside service also needs a Chrome permission (see section 5). Chrome's own prompt appears in the same press as your Allow, never in advance and never at install.
- **A small AssisT window.** Chrome only lets an extension ask for a site permission from its own windows. So when the question comes up on a course page, it opens in a small AssisT window, and a note on the page says it is asking in a separate window. Closing the window is not an answer: nothing is recorded and nothing is sent.

3.2 How you change your mind

In the AssisT popup, open Advanced options (the gear button), then the **Your data** tab. It lists every service with your answer (allowed, not allowed, or not asked yet), and every AI key saved on this computer. You can change any answer, or remove any key, there. A change takes effect on the very next request, not the next time a page loads. Removing an AI key also records a no for that provider.

3.3 Your answers stay on this device

Your answers are kept on the computer you gave them on. They are never part of a settings file you export, so they cannot travel to another computer by accident.

4. Every Service AssisT Can Reach, and What It Receives

This is the complete list. Each service is contacted only for the reason given, and only once you have said yes or chosen the feature that needs it. Fiavaion is not in the path: your browser talks to the service directly, and each service is covered by its own privacy policy once a request reaches it.

Free Dictionary API (api.dictionaryapi.dev)

- **Used for:** looking up a word.
- **What is sent:** the word or short phrase you look up (up to three words). No surrounding text and no page address. If you press play on a pronunciation, the sound file loads from the address the dictionary gives.
- **When:** only after you allow it, either during setup or the first time you look a word up.
- **Their site:** dictionaryapi.dev

MyMemory (api.mymemory.translated.net)

- **Used for:** translation. MyMemory is the only translation service AssisT uses, and it needs no key.
- **What is sent when you translate a selection:** the text you selected and the two languages.
- **What is sent by Translate Page:** all the visible text of the page, and the two languages. Hidden text and AssisT's own controls are never sent. On a course page the visible text can include other people's names, such as classmates on a discussion or grades page, so Translate Page is asked about separately from translating a selection. Before you answer, it shows how much text the page holds and how it starts.
- **When:** only after you allow it. Translating a selection and Translate Page each have their own question.
- **Their terms:** [MyMemory usage terms](https://mymemory.translated.net/terms)

Crossref (api.crossref.org)

- **Used for:** filling in a citation's details from its DOI.
- **What is sent:** the DOI only (a code like `10.1000/xyz123`). Crossref sends back the publication details.
- **When:** only after you allow it, when you add a source by DOI or a citation already has one.
- **Their policy:** [Crossref privacy policy](https://crossref.org/privacy)

Semantic Scholar (api.semanticscholar.org)

- **Used for:** checking a reference online by its title, when it has no DOI.
- **What is sent:** up to the first 120 characters of the reference's title, with punctuation removed.
- **When:** only if you turn on online citation checking, which is off by default. Turning it on asks for your consent and for a Chrome permission to reach the site.
- **Their policy:** [Allen Institute for AI privacy policy](#). (Semantic Scholar is run by the Allen Institute for AI)

Google speech recognition, for dictation

- **Used for:** dictation (Speech-to-Text), the sticky note microphone and voice commands. These use Chrome's own speech recognition, which is a Google service.
- **What is sent:** the sound of your voice while the microphone is listening, so that Google can turn it into text. Chrome sends it, not AssisT.
- **When:** AssisT asks before dictation first starts, and starts nothing without a yes.
- **Their policy:** [Google privacy policy](#).

Google speech recognition, for lecture capture

- **Used for:** the Lecture companion's live captions and notes.
- **What is sent:** everything the microphone hears while lecture capture is on. That is the sound of the room, including other people's voices, such as your lecturer and classmates.
- **When:** this has its own question, separate from dictation. A yes to dictation is never a yes to lecture capture.

Online read-aloud voices

- **Used for:** Read Aloud, only if you pick an online voice.
- **What is sent:** the text being read aloud, to the company that runs the voice (Google, or Microsoft for its online voices), so that it can be turned into speech.
- **When:** Read Aloud uses a voice that runs on your device by default. The voice picker labels every online voice with who it sends the text to, so choosing one is your choice.

Cloud AI providers, with your own key

- **Providers:** Anthropic (Claude) at `api.anthropic.com`, OpenAI (ChatGPT) at `api.openai.com`, Google Gemini at `generativelanguage.googleapis.com`, and Perplexity at `api.perplexity.ai`.
- **What is sent:** the text you ask an AI feature about, and your question. While Personalised AI is on, a short line about how you like things explained, worked out from the record of how you work, can go with it. That line holds nothing you read, typed or dictated.
- **When:** only if you choose Cloud AI and save your own API key for that provider. Saving the key, or pressing "Allow access" for that provider in the popup, is how you say yes, and Chrome asks for permission to reach that provider at the same moment. Removing the key under Your data withdraws consent straight away.
- **Who pays:** you use your own account with the provider. Fiavaion never sees your key or your text.
- **Their policies:** [Anthropic](#), [OpenAI](#), [Google](#), [Perplexity](#).

Hugging Face, for Browser AI downloads

- **Addresses:** `huggingface.co`, `hf.co` and the Hugging Face file storage at `xethub.hf.co`.
- **Used for:** downloading a Browser AI (WebLLM) model's weights. The program code that runs the model ships inside AssisT, so nothing else is downloaded.
- **What is sent:** an ordinary download request, which carries your IP address and the name of the model. No text of yours, no account and no key.
- **When:** only when you choose to download a Browser AI model. The model is kept in your browser afterwards, and answering your questions makes no further request.
- **Their policy:** [Hugging Face privacy policy](#).

jsDelivr, for Read from Images in languages other than English

- **Address:** `cdn.jsdelivr.net`
- **Used for:** Read from Images (OCR) in a language other than English. The recognition engine and the English language file ship inside AssisT, so English needs no download at all. Another language needs its language file, which comes from jsDelivr, a public file server.
- **What is sent:** only a request for that language file, which carries your IP address and the language. No image and no text from the page is sent; recognition happens on your device.
- **When:** only after you allow it. AssisT asks once, naming jsDelivr, during setup or the first time you read an image in another language, and Chrome asks for permission to reach jsDelivr in the same press. AssisT's background script then downloads that one file, checks it is exactly the expected version, size and contents, and keeps it in AssisT on your device, so each language is downloaded only once. Uninstalling AssisT removes it.
- **Their policy:** [jsDelivr privacy policy](#).

Local AI (Ollama): nothing leaves your computer

- **Address:** `localhost` or `127.0.0.1`, port 11434. This is your own computer.
- **Used for:** AI answers from an Ollama server you run yourself.
- **What is sent:** your question goes to Ollama on your own machine and nowhere else.
- **When:** only after you switch Local AI on. Chrome asks for permission to reach the local address at that moment, never at install.

Pages and files you are already viewing

To read the text in an image or PDF on the page you are viewing, AssisT may download that same file again from the site it came from. This is the site you are already using; nothing is sent to anyone else.

Important: Fiavaion does not receive, store or have access to anything processed by these services or by local AI. When you use one of them, your browser talks to that service directly. We are not an intermediary.

5. Chrome Permissions Explained

This is the complete list. Every API permission and every host permission in AssisT's `manifest.json` at version 1.0.1 appears below, with one line saying why it is there. Chrome shows you the same list at install time; if the two ever disagree, trust Chrome and [tell us](#).

5.1 API permissions

storage	Save your preferences on this device using <code>chrome.storage.local</code> . AssisT does not use Chrome's synced storage, so settings do not follow you to another machine. It also lets a school pass AssisT a setting through managed browser policy (see section 6.4)
activeTab	Apply a support to the page you are viewing when you ask for it
tabs	Notice when you move to a supported learning site, and apply your settings in the tabs where AssisT runs
contextMenus	Add AssisT options to the right-click menu
scripting	Add AssisT's supports (read-aloud controls, reading guides and so on) to a page
offscreen	Open a hidden page inside the extension that holds your citation library and runs Browser AI (WebLLM), which the extension's background script cannot do on its own. It runs on your computer and sends nothing

5.2 Host permissions granted at install

These are the only addresses AssisT may reach without asking Chrome again: the learning platforms it runs on, and Hugging Face, which is contacted only when you download a Browser AI model. No other outside service is granted at install.

*.instructure.com, *.canvas.com	Canvas. AssisT runs on these pages and reads them on your device so its supports can work
*.moodle.org, *.moodlecloud.com	Moodle, as for Canvas
classroom.google.com	Google Classroom, as for Canvas
docs.google.com	Google Docs, Sheets and Slides, as for Canvas
huggingface.co, *.huggingface.co, hf.co, *.hf.co, *.xethub.hf.co	Hugging Face, for downloading a Browser AI model when you choose one

On the learning platforms above, AssisT reads the page to provide its supports. **That reading happens on your device.** Page text is sent only to a service you have said yes to, as described in section 4.

5.3 Optional host permissions: asked for when needed, never at install

Each of these is asked for by Chrome in the same press as AssisT's own question, so you see both at once.

<all_urls>	Run AssisT on sites other than the learning platforms above. Asked for only when you press "Enable Everywhere" in the popup
-------------------------	---

localhost:11434, 127.0.0.1:11434	Reach an Ollama server on your own computer. Asked for only when you switch Local AI on
api.dictionaryapi.dev	Free Dictionary API. Asked for when you allow word lookups
api.mymemory.translated.net	MyMemory. Asked for when you allow translation or Translate Page
api.crossref.org	Crossref. Asked for when you allow DOI lookups
cdn.jsdelivr.net	jsDelivr. Asked for when you allow Read from Images to download a language other than English
api.semanticscholar.org	Semantic Scholar. Asked for only when you turn on online citation checking
api.anthropic.com, api.openai.com, generativelanguage.googleapis.com, api.perplexity.ai	The four cloud AI providers. Each is asked for only when you save a key for it, or press "Allow access" for it in the popup

Withdrawing a service under Advanced options, Your data, gives its permission back too. You can also withdraw any of these at any time in Chrome: Settings, Extensions, AssisT, Site access. "Enable Everywhere" uses Chrome's own permission prompt, so Chrome, not AssisT, asks you and records your answer.

6. What Is Stored, and Where

Everything AssisT stores is kept in Chrome's own storage for the extension, on the computer you use (`chrome.storage.local` and IndexedDB). None of it is synced to a Fiavaion server, because there isn't one.

6.1 Settings and choices

- Which supports are on, and their settings (voice, speed, fonts, spacing, colours and so on)
- Keyboard shortcuts and profiles
- Your AI mode and model choices
- Your consent answers (section 3)

6.2 Things you make

- **Citations** and citation projects, in IndexedDB
- **Mind maps**, including their notes and anything sent with "Add to mind map", in IndexedDB
- **Annotations and sticky notes**, organised by the page you made them on
- **Flashcards** and when each is next due
- **Authorship Shield** writing history, if that support is on: a record of how your writing developed. It is never uploaded; it leaves your device only if you export it and send it yourself
- **Custom dictation vocabulary**: words you add for Speech-to-Text
- **Downloaded Browser AI models**, kept in browser storage until you remove them
- **Read from Images language files** for languages other than English, kept in AssisT after their one download

6.3 The record of how you work

"Keep a record of how I work" is **off until you turn it on**. When on, it counts how often you use each tool, which reading speed you choose, how many words were read to you, how many days in a row you have used AssisT, whether you said an answer helped, and which kinds of explanation you take. The counts stay on your device. **See what is recorded** in the popup shows every count it holds, and **Delete this record** removes it after asking you to confirm.

"Offer help when reading gets hard" is also **off until you turn it on**. It watches your scrolling, how long you stay on a paragraph and how often you look words up, so it can offer to read aloud or simplify. It saves nothing.

6.4 For schools: managed storage

An institution that deploys AssisT through managed Chrome policy can give it one setting, an institution key that applies the institution's name and colours. AssisT reads it from Chrome's managed storage (`chrome.storage.managed`). It is cosmetic only, grants AssisT no extra access, and carries nothing about any student.

6.5 Saved AI keys

If you save a key for a cloud AI provider, it is encrypted on your device (AES-GCM, with a key derived from random values created when you first save a key). It is never sent to Fiavaion, and is sent only to the provider it belongs to, when you use that provider.

To be plain about what this protects: it stops a saved key being read at a glance if the stored value is seen or copied on its own. It does **not** protect the key from someone who can read the extension's storage on that computer, because what is needed to decrypt it is stored there too. Settings files never contain a key at all. If you use AssisT on a shared or public computer, remove your keys under **Your data** when you have finished.

6.6 Settings files

Advanced options can save your settings to a file, to move to a new computer or keep as a backup. The file is built from a fixed list of setting names, and never holds an AI key, a consent answer, your citations, notes or highlights.

7. What AssisT Never Does

- Collect or store personal information
- Track your browsing
- Use analytics, crash reporting or tracking services
- Share data with advertisers, or sell or monetise data
- Require an account or login
- Send anything to Fiavaion (we have no server that receives user data)
- Send anything you select, type or say to a service you have not said yes to
- Run on sites outside the learning platforms above unless you press "Enable Everywhere"

8. Data Protection Law: GDPR

For users in the European Economic Area, the United Kingdom and Switzerland:

8.1 Controller status and lawful basis

Fiavaion processes no personal data through AssisT. We operate no server that receives data from the extension, so for AssisT we are neither controller nor processor of your personal data, and no lawful basis arises for us to rely on. What you store stays in your browser on your own device. A service you say yes to in section 4 receives what is described there directly from your browser, under that service's own terms. It is not a sub-processor of ours.

8.2 Your rights

- **See and change every consent answer:** Advanced options, Your data
- **Access:** "See what is recorded" shows the record of how you work; your citations, notes and mind maps are in their own panels
- **Rectification:** edit any setting or anything you made, in the extension
- **Erasure:** delete items from their own panels, delete the record of how you work, remove AI keys under Your data, or uninstall AssisT, which removes everything Chrome stored for it
- **Portability:** save your settings to a file, and export citations and mind maps in standard formats
- **Objection:** turn any support off, say no to any service, or uninstall at any time

8.3 Data retention

- **Settings, consent answers and things you make:** kept until you delete them or uninstall AssisT
- **Temporary working data** (for example text read from an image): held only while it is in use

8.4 International transfers

Fiavaion transfers nothing. If you say yes to a service in section 4, your browser sends what is described there to that service directly. We are not in the path. The same list, set out for a data protection officer, is on the [third-party services list](#).

9. Other Jurisdictions: Educational Privacy Laws

Fiavaion is not certified under any of the laws below and makes no compliance claim on your institution's behalf. What we can state is what the extension does, and what it does not do. If you or your institution need that read against a specific legal requirement, your own data protection officer is best placed to judge, and we are glad to answer their questions.

9.1 FERPA (United States)

AssisT is designed with the principles of the Family Educational Rights and Privacy Act in mind: **no student data is collected**. Fiavaion is not a school official, is not a FERPA-regulated entity, and makes no certification of compliance. What the extension does:

- **No student records collected:** Fiavaion never receives or stores education records
- **Processing in the browser:** student work is processed on the device, and goes to a third-party service only after the student says yes to that service
- **No sharing by Fiavaion:** we share no data with anyone, because we hold none
- **Institutional control:** there is no data flow to Fiavaion for a data-sharing agreement to cover. An agreement with a cloud AI provider whose key a student uses is a separate matter between the

student, or the institution, and that provider

9.2 COPPA (children under 13)

AssisT is designed with the principles of the Children's Online Privacy Protection Act in mind: **no data is collected from any user, including children**. Fiavaion is not certified under COPPA and makes no compliance claim. There is no account to create and nothing collected for a parent's consent to cover. Cloud AI needs the user's own API key from a provider.

9.3 HIPAA

We make no HIPAA claim. AssisT is not a healthcare application, has not been assessed against HIPAA, and should not be described as HIPAA compliant. If your institution needs a HIPAA position on a tool used in a clinical or health-records context, treat AssisT as unassessed and evaluate it yourself.

10. Data Security

- **Consent before your text leaves:** requests that carry what you selected or typed are checked against your answer first. The dictionary, translation, Crossref, Semantic Scholar and Read from Images language requests are built in one place in the extension's background script, which also checks that Chrome holds the permission; cloud AI requests go through their own route, which also checks your answer and Chrome's permission
- **The exceptions, named:** Hugging Face is contacted when you choose a Browser AI model, and receives no text of yours. Speech recognition for dictation and lecture capture, and online read-aloud voices, are sent by Chrome itself, not by AssisT: AssisT asks before speech recognition starts, and labels online voices in the voice picker
- **HTTPS only:** every request to a third-party service is encrypted in transit
- **Saved AI keys:** encrypted on your device, as described in section 6.5
- **No Fiavaion database:** because there is no Fiavaion server, there is no store of student data to be breached
- **Page content handled safely:** text taken from a page is cleaned before AssisT shows it, so a page cannot place its own code inside AssisT's panels

11. Your Choices

- **Turn supports off:** any support can be switched off in the popup
- **Change consent answers or remove AI keys:** Advanced options, Your data
- **Reset settings:** "Reset all settings" in the popup's menu
- **Delete things you made:** from the annotations panel, the citation library and the mind map library
- **Withdraw site access:** in Chrome, Settings, Extensions, AssisT
- **Uninstall:** removing the extension deletes everything Chrome stored for it

12. Changes to This Policy

We update this policy when the extension changes. Changes are:

- Posted at fiavaion.com/products/assist/privacy.

- Listed in the change log at the end of this page
- Shown by the "Last Updated" date above

A change to what is sent, or to whom, is also noted in the extension's changelog on GitHub.

13. Contact Us

Questions about this privacy policy or AssisT's data practices:

- **Email:** info@fiavaion.com
- **Accessibility:** accessibility@fiavaion.com, acknowledged within 5 working days
- **GitHub:** github.com/Fiavaion/AssisT/issues
- **Documentation:** fiavaion.com/docs/assist
- **Third-party services list:** fiavaion.com/docs/assist/sub-processors

14. Complaints

If you believe your data protection rights have been violated:

- **Contact us first:** info@fiavaion.com
- **Ireland:** Fiavaion is based in Dublin, so the Irish supervisory authority is the [Data Protection Commission](#)
- **Other EU/EEA residents:** you may also lodge a complaint with your local Data Protection Authority ([find your Data Protection Authority](#))
- **UK residents:** contact the [Information Commissioner's Office](#)

Summary

AssisT sends nothing you select, type or say anywhere until you say yes, one service at a time, and you can take any yes back in the popup. Fiavaion has no server and collects nothing. What you make with AssisT stays on your device.

By using AssisT, you acknowledge that you have read and understood this privacy policy.

Change Log

- **28 October 2026 (AssisT 1.0.1):** No change to what AssisT collects, stores or sends, or to the permissions it asks for. The extension now declares Chrome 109 as its minimum version, which is not a permission. The copy of this policy bundled with the extension was brought into line with this page.
- **5 October 2026 (AssisT 1.0.0):** The Read from Images engine and its English language file now ship inside AssisT, so English needs no download. Another language's file comes from jsDelivr only after you allow it, is downloaded by AssisT's background script with its version, size and contents checked, and is kept in AssisT; it is no longer fetched from the page, so the earlier note about a download made from the page no longer applies. The code that runs a Browser AI model now ships inside AssisT, so raw GitHub file hosting is no longer contacted and is no longer a permission. The Free Dictionary API, MyMemory and Crossref are no longer granted at install: Chrome asks for each in the same press as AssisT's question. Added that a question raised on a course page opens in a small AssisT window.

- **4 October 2026 (AssisT 1.0.0):** Rewritten around consent. On a fresh install nothing leaves the browser; AssisT now asks before it sends anything you select, type or say to an outside service, one question per service, during setup or on first use, and every answer can be changed under Your data in the popup. Named every service AssisT can reach, with what is sent to each and when: the Free Dictionary API, MyMemory, Crossref, Semantic Scholar, Google speech recognition for dictation and, separately, for lecture capture, online read-aloud voices, the four cloud AI providers, Hugging Face and GitHub for Browser AI downloads, and jsDelivr for the Read from Images engine. Corrected the earlier statement that dictionary lookups and MyMemory translation were sent without asking. Removed DeepL and Azure Translator, which AssisT no longer offers. Moved Google Gemini, Anthropic, OpenAI, Perplexity and Semantic Scholar to permissions asked for only when you choose them, and listed the dictionary, translation and Crossref hosts that are granted at install. Added the record of how you work, which is off until you turn it on, with "See what is recorded" and delete. Added managed storage for schools, settings files, and a plain account of what the encryption of saved AI keys does and does not protect. Removed AI model names, which change more often than this policy.
- **13 September 2026 (AssisT 1.0.0):** Corrected the `storage` permission description: settings are held in `chrome.storage.local` and nothing syncs across devices. Replaced the HIPAA considerations section with an explicit statement that no HIPAA claim is made. Restated FERPA as "designed with FERPA principles in mind" rather than a compliance claim, and restated the GDPR position. Added the accessibility contact address and a link to the sub-processor list. Listed every permission in the manifest at that time. Removed the claims that the optional-permissions design "ensures GDPR compliance" and that AssisT "complies with COPPA".
- **21 May 2026 (AssisT 0.9.1):** Previous version.

Managed deployment guide

Canonical web version: <https://www.fiavaion.com/docs/assist/managed-deployment>. If this copy and the web version differ, the web version is authoritative.

Applies to AssisT 1.0.1 · Last updated 28 October 2026

This guide is for IT administrators deploying AssisT across a managed Chrome estate, usually at the request of a learning support or disability service. It assumes Chrome Enterprise (or Chrome Browser Cloud Management, or Microsoft Edge's equivalent policy surface) is already in place.

There is nothing to buy and no licence key to obtain. AssisT is free under the EUPL-1.2 and a student can install it themselves from the Chrome Web Store. Force-installing it is a convenience for the institution, not a requirement of the product.

What you need

Item	Value
Extension ID	dkekfjomoacmhbkkejknmpbd11jjfhi
Update URL	https://clients2.google.com/service/update2/crx
Chrome Web Store listing	AssisT: Adaptive Augmentative Tool
Minimum browser	Chrome 109 (other Chromium browsers such as Edge are not tested)
Licence	EUPL-1.2

AssisT is not available for Firefox or Safari. Do not plan a deployment that assumes it is.

Force-install

Use the standard `ExtensionInstallForcelist` policy. The value is the extension ID, a semicolon, and the update URL:

```
dkekfjomoacmhbkkejknmpbd11jjfhi;https://clients2.google.com/service/update2/crx
```

Google Admin console: Devices → Chrome → Apps & extensions → Users & browsers. Add the extension by ID and set the installation policy to *Force install*.

Windows Group Policy: Computer Configuration → Administrative Templates → Google → Google Chrome → Extensions → *Configure the list of force-installed apps and extensions*.

Registry equivalent:

```
HKLM\SOFTWARE\Policies\Google\Chrome\ExtensionInstallForcelist
1 =
"dkekfjomoacmhbkkejknmpbd11jjfhi;https://clients2.google.com/service/update2/crx"
```

macOS (plist):

```
<key>ExtensionInstallForcelist</key>
<array>

<string>dkekfjomoacmhbkkejknmpbd1ljffhi;https://clients2.google.com/service/update2
/crx</string>
</array>
```

Force-installed extensions cannot be removed by the user. If you would rather students opt in, use `ExtensionInstallAllowlist` instead and let them install it from the Web Store themselves. For a disability service this is often the better choice: the students who need AssisT will install it, and nobody else carries an extension they did not ask for.

Managed configuration (policy JSON)

AssisT declares a managed storage schema, so Chrome can push configuration to it by policy. **The schema defines exactly one key.** There is no policy for enabling features, locking settings, restricting AI providers, or pre-selecting a profile - those are all the student's own choices and they are stored on the device.

Key	Type	Purpose
<code>institutionKey</code>	string	A signed AssisT institution key that applies your institution's cosmetic interface (name and colours) automatically on managed browsers. Supplied by the institution; the extension verifies it and grants no additional capability.

The complete policy value is therefore:

```
{
  "institutionKey": {
    "Value": "<your signed institution key>"
  }
}
```

In the Google Admin console this goes in the extension's **Policy for extensions** field, as:

```
{
  "institutionKey": { "Value": "eyJ...your key..." }
}
```

On Windows, it is a string value named `institutionKey` under `HKLM\SOFTWARE\Policies\Google\Chrome\3rdparty\extensions\dkekfjomoacmhbkkejknmpbd1ljffhi\policy`.

What the institution key does and does not do

- **Does:** applies your institution's name and accent colour to the AssisT interface. The accent colour is darkened automatically until it holds WCAG 2.2 AA contrast, so a brand colour cannot make the interface unreadable.
- **Does not:** unlock features, change defaults, grant the institution any visibility of what a student does, or send anything anywhere. Keys are Ed25519-signed, verified offline, and fail closed - an invalid key simply leaves the public appearance in place.
- **Needs Chrome 137 or later.** Checking a key uses Ed25519 in Chrome's Web Crypto, which older versions lack. On an older Chrome the key cannot be checked, so the public appearance stays.
- **Optional:** the public build carries no key, and AssisT is fully functional without one. Managed policy is the only way to apply a key in 1.0.1: the popup no longer has a field for pasting one. Branding already applied on a student's machine keeps working.

To request a key for your institution, email accessibility@fiavaion.com.

Recommended settings for a disability service rollout

These are recommendations, not policies - AssisT has no policy surface for them, so they are things to tell students in your onboarding material rather than things you can enforce centrally.

1. **Leave AI off, or start with Local AI.** AssisT needs no AI at all, and AI is off until a student chooses a mode. Every support except the AI study tools works with AI switched off. If your service wants AI features without text leaving the institution, run [Ollama](#) on the student's machine or a lab image and point AssisT at it.
2. **Do not distribute a shared cloud API key.** Cloud AI uses the student's own key, sends text directly to that provider, and makes the provider that student's sub-processor. See the [sub-processor list](#).
3. **Site access.** By default AssisT runs only on Canvas, Moodle, Google Classroom and Google Docs. "Enable everywhere" is an optional permission the student grants. Tell them it exists; many students need it for library databases and publisher platforms. It is also needed if your school hosts Canvas or Moodle on its own web address (not instructure.com or moodlecloud.com).
4. **Explain the consent questions.** On a fresh install AssisT sends nothing anywhere, unless a student picks an online read-aloud voice in the voice picker, which sends the text being read to the company that runs that voice. The welcome page, or the first use of a feature, asks the student once about each outside service their choices would use: the dictionary, translation, Crossref for citations, dictation (which uses Google's speech recognition in Chrome), lecture capture, and any cloud AI provider. Nothing is sent until they say yes, and they can change any answer under Advanced options, Your data. Read from Images in another language than English asks too, before downloading that language's file from jsDelivr. Chrome's permission for each service is asked in the same press, and on a course page the question opens in a small AssisT window. Browser AI models download from Hugging Face when a student chooses one, with no text of theirs. Tell students what the questions are before they meet them, and what your service recommends. The [sub-processor list](#) says what each service receives.
5. **Local AI permission.** If you plan to use Ollama, warn students that Chrome asks for permission the first time they switch Local AI on - not at install. A prompt nobody expects is a prompt people decline.
6. **Settings do not follow the student.** Settings live in `chrome.storage.local` on one device. A student who moves between a lab machine and a laptop will set AssisT up twice, or save their settings

to a file and restore it on the other machine. The file never carries AI keys or consent answers. Build that into your onboarding.

7. **Companion features are on by default.** They are the newest part of 1.0.0. If you want a stable evaluation surface for a pilot, have students switch them off in the popup first. The two supports that watch how a student works, “Keep a record of how I work” and “Offer help when reading gets hard”, are off until the student turns them on.
8. **Google Docs, Sheets and Slides.** Google draws documents in these editors on a canvas, so tools that need the document’s words do not work there. Google Classroom pages are not affected. See [Troubleshooting](#).
9. **Plan for a student pilot before a general recommendation,** particularly for screen-reader users. The [Accessibility Conformance Report](#) is a self-assessment, and no NVDA, JAWS or VoiceOver testing has been done.

Updates

Updates arrive through the Chrome Web Store like any other extension. Chrome checks for updates on its own schedule (roughly every few hours) and applies them silently. There is no separate installer, no MSI, and nothing for your team to repackage. If you need to pin a version, Chrome’s `ExtensionSettings` policy can do it, but you will then be responsible for taking accessibility and security fixes by hand.

Related

- [AssisT for learning support and disability services](#) - the full adoption pack
- [Sub-processor list](#)
- [Support commitments](#)
- [Privacy policy](#)

Sub-processor list

Canonical web version: <https://www.fiavaion.com/docs/assist/sub-processors>. If this copy and the web version differ, the web version is authoritative.

Applies to AssisT 1.0.1 · Last updated 28 October 2026

Read this first

Fiavaion has no sub-processors for AssisT. We operate no server that receives data from the extension, we hold no account for you, and no text you process ever reaches us. Under GDPR we are neither controller nor processor of your personal data.

What follows is therefore not a sub-processor list in the usual sense. It is the complete list of **third-party services the extension can talk to**, so that a disability service or data protection officer can see exactly where anything can go and decide what to tell students.

On a fresh install, nothing leaves the browser. Each service below is used only after the student says yes to it, or, for Browser AI model downloads from Hugging Face, chooses a model. Before anything the student selects, types or says is sent, AssisT asks once per service, in plain language that names the service and what would be sent. The question comes during the welcome setup, or the first time a feature needs it. On a course page, the question opens in a small AssisT window, because Chrome only lets an extension ask for a site permission from its own windows. Chrome's permission prompt appears in the same press. Until the student says yes, nothing is sent. Every answer can be changed in the popup, under Advanced options, **Your data**, and a change applies to the very next request.

Where a student says yes to one of these, that provider becomes **the student's own** processor, under the agreement between the student (or the institution, if it supplies the key) and that provider. Fiavaion is not in that chain and cannot see what passes through it.

Services that receive what a student is working on

Provider	Purpose	When it is used	Data sent	Provider terms	How the student is asked
Free Dictionary API , <code>api.dictionaryapi.dev</code>	Word definitions	When the student looks a word up	The word or short phrase looked up, up to three words. No surrounding text, no page address	dictionaryapi.dev	Asked once, at setup or first lookup. Nothing is sent until the student allows it. Chrome asks for its permission in the same press; nothing is asked for at install

MyMemory (Translated srl), <code>api.mymemory.translated.net</code>	Translation of a selection	When the student translates text they selected	The selected text and the two languages	Usage and privacy	Asked once, at setup or first use. Chrome asks for its permission in the same press; nothing is asked for at install
MyMemory , Translate Page	Translation of a whole page	When the student presses Translate Page	All the visible text of the page and the two languages. Hidden text and AssisT's own controls are left out. Can include names shown on the page, such as classmates on a discussion or grades page	As above	A separate question from translating a selection. It shows how much text the page holds and how it starts. Chrome asks for its permission in the same press; nothing is asked for at install
Crossref , <code>api.crossref.org</code>	Citation details	When a citation has a DOI, or the student adds a source by DOI	The DOI only	Privacy policy	Asked once, at setup or first use. Chrome asks for its permission in the same press; nothing is asked for at install
Semantic Scholar (Allen Institute for AI), <code>api.semanticscholar.org</code>	Checking a reference by title	Only with online citation checking switched on	Up to the first 120 characters of the reference's title, with punctuation removed	Privacy policy	Off by default. Turning it on asks for consent and for a Chrome permission
Google speech recognition (in Chrome), for dictation	Dictation, the sticky note microphone, voice commands	While the microphone is listening	The sound of the student's voice, sent by Chrome to Google to be turned into text	Google privacy policy	Asked before dictation first starts
Google speech recognition (in Chrome), for lecture capture	Lecture companion captions and notes	While lecture capture is on	Everything the microphone hears, including other people's voices such as the lecturer and classmates	As above	Its own question, separate from dictation

Google or Microsoft online voices	Read Aloud	Only if the student picks an online voice	The text being read aloud	Google privacy policy · Microsoft privacy statement	Read Aloud uses an on-device voice by default. The voice picker labels each online voice with who it sends the text to
Google (Gemini), generativelanguage.googleapis.com	Cloud AI	Only with Cloud AI chosen and the student's own Gemini key saved	The text the student asked about and their question. While Personalised AI is on, a short line about how the student likes things explained can go with it	Gemini API terms · Google privacy policy	Saving the key, or pressing "Allow access", is the yes. Chrome asks for the host permission at the same moment. Google offers a free tier
Anthropic (Claude), api.anthropic.com	Cloud AI	Only with Cloud AI chosen and the student's own Anthropic key saved	As for Gemini	Privacy policy · Commercial terms	As for Gemini
OpenAI , api.openai.com	Cloud AI	Only with Cloud AI chosen and the student's own OpenAI key saved	As for Gemini	Privacy policy · DPA	As for Gemini
Perplexity , api.perplexity.ai	Cloud AI	Only with Cloud AI chosen and the student's own Perplexity key saved	As for Gemini	Privacy policy	As for Gemini

Services that only serve downloads

These receive an ordinary download request, which carries the student's IP address and the name of the file. **No text the student is working on is ever sent to them.**

Provider	Purpose	When it is used	Data sent	Provider terms	How the student is asked
Hugging Face (Hugging Face, Inc.), huggingface.co, hf.co, xethub.hf.co	Browser AI model download	Only when the student downloads a Browser AI (WebLLM) model. Only the model's weights are downloaded; the code that runs it ships inside AssisT. The model is then kept in the browser, and answering questions makes no further request	IP address and the model requested	Privacy policy	Not asked: choosing a model to download is the choice. The only third-party host granted at install
jsDelivr , cdn.jsdelivr.net	Read from Images in a language other than English	The recognition engine and English ship inside AssisT, so English needs nothing. For another language, AssisT's background script downloads that language's file once, checks its pinned version, size and contents, and keeps it in AssisT on the device	IP address and the language file requested. No image and no text from the page	Privacy policy	Asked once, at setup or the first time another language is needed. Chrome asks for its permission in the same press; nothing is asked for at install
Google (Chrome Web Store)	Distribution and updates	When Chrome installs or updates the extension	Standard Chrome Web Store traffic between the browser and Google. AssisT sends nothing of its own	Google privacy policy	Part of installing any Chrome extension

What is not on this list, and why

- **Ollama (Local AI)** runs on the student's own machine at a loopback address. Nothing leaves the device, so there is no processor. Chrome asks for permission to reach it the first time Local AI is switched on, not at install.
- **Browser AI (WebLLM) answers** are worked out in the browser tab using WebGPU and make no network request. Only the one-off model download contacts Hugging Face, listed above.
- **The site the student is on.** To read text from an image or PDF on the page, AssisT may fetch that file again from the site it came from. Nothing goes to anyone else.

- **Fonts.** Lexend and OpenDyslexic ship inside the extension. Every other font AssisT lists is already on your computer or does not change the page font in 1.0.1. No font service is contacted.
- **Analytics, crash reporting, error tracking.** None. AssisT contains no analytics or telemetry of any kind.

For a data protection officer

- **Default posture:** on a fresh install nothing leaves the device, and the only outside host Chrome grants at install is Hugging Face. Each service above is used only after the student says yes to it, or, for Browser AI model downloads, chooses a model.
- **Strictest posture:** ask students to choose “Don’t allow” for every service, not to save a cloud AI key and not to download a Browser AI model. Read from Images in English still works, with no download. AssisT then makes no outbound request beyond Chrome’s own update checks, and its other supports still work.
- **Withdrawal:** a student can see and change every answer under Advanced options, Your data, and can remove any saved AI key there. Answers are kept on the device and are never part of an exported settings file.
- **No DPA is needed with Fiavaion** because there is no processing to agree over. If your procurement process requires a signed statement of that fact, email info@fiavaion.com and ask.
- **Changes to this list** are published here and noted in the [privacy policy](#) change log. There is no mailing list for changes; check the page, or watch the repository.

Related

- [Privacy and data-processing statement](#)
- [Managed deployment guide](#)
- [AssisT for learning support and disability services](#)

Licence and terms

Canonical web version: <https://www.fiavaion.com/terms>. If this copy and the web version differ, the web version is authoritative. Source page title: Terms of Service.

Version 2.1 · Effective 18 October 2026

Acceptance of Terms

By using this website or Fiavaion software you agree to the terms below. AssisT and MultiMon are also licensed under the EUPL-1.2; where that licence and these terms differ, the licence governs your use of that software. See [Open-Source Software](#).

Who You Are Agreeing With

Fiavaion is not a registered company. It is the name under which one independent developer in Dublin, Ireland publishes this software and website, and these terms are with that individual. They are identifiable on written request to info@fiavaion.com. If Fiavaion is incorporated in future, this page will name the company and its registration number.

Our Software

All Fiavaion software is provided free of charge. We don't charge for downloads, usage, or features, and there is no paid tier. Development is funded entirely by voluntary community contributions through Patreon, Buy Me a Coffee and GitHub Sponsors.

Open-Source Software (EUPL-1.2)

AssisT and **MultiMon** are released under the [European Union Public Licence v1.2 \(EUPL-1.2\)](#). The licence text that ships with each repository is the governing document; nothing on this page adds to it or takes away from it. Under the EUPL-1.2 you may:

- Use the software for any purpose, personal, educational or commercial
- Study and modify the source code
- Redistribute the software, modified or unmodified, under the same licence (EUPL-1.2, or one of the compatible licences the EUPL itself lists)
- Deploy it across an institution without asking our permission and without a fee

What the licence asks of you in return: keep the copyright and licence notices intact, state any changes you made, and license your redistributed version under the EUPL-1.2 or a licence the EUPL declares compatible. If you distribute a modified version, make the corresponding source available on the same terms.

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- You may read, link to, and quote this documentation with attribution
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No Warranty

All Fiavaion software is provided "as is", without warranty of any kind, express or implied. For AssisT and MultiMon the same is set out in Article 7 of the EUPL-1.2. We do our best to ensure quality and security, but we cannot guarantee that the software will be error-free or meet your specific needs. If you are deploying at institutional scale, evaluate it against your own requirements first. The [adoption pack](#) is there to help you do that.

Limitation of Liability

Fiavaion and its contributors shall not be liable for any damages arising from the use or inability to use Fiavaion software, including but not limited to direct, indirect, incidental, or consequential damages. For AssisT and MultiMon the same is set out in Article 8 of the EUPL-1.2. Nothing in these terms excludes liability that cannot lawfully be excluded.

Support

Support is provided on a best-effort basis and there is no service level agreement. What we do commit to is published in the [support commitments for AssisT](#); MultiMon and FiavaionDictate are supported on a best-effort basis through GitHub issues, with no published commitments. Accessibility reports to accessibility@fiavaion.com are acknowledged within 5 working days.

Community Funding

Contributions through Patreon, Buy Me a Coffee and GitHub Sponsors are **voluntary donations**, not purchases. They do not buy a licence you did not already have, since every Fiavaion product is free to everyone, supporter or not, and they do not entitle you to a specific outcome, feature or delivery date.

There is one supporter tier, and it carries two things:

- A vote on the [public roadmap](#). Every supporter's vote counts the same, whatever the amount contributed
- Your name on the supporters page, if you want it there

A roadmap vote is a signal about priorities, not an order we are contractually bound to fill. If something turns out to be infeasible we will say so on the roadmap and explain why.

Governing Law

These website terms are governed by the laws of Ireland. The EUPL-1.2 sets out its own jurisdiction and governing law for the software itself, in Articles 14 and 15.

Contact

Questions about these terms? Email info@fiavaion.com, or open an issue on [GitHub](#).

Support commitments

Canonical web version: <https://www.fiavaion.com/docs/assist/support-commitments>. If this copy and the web version differ, the web version is authoritative.

Applies to AssisT 1.0.1 · Last updated 28 October 2026

AssisT is free software maintained by a solo developer and funded by voluntary community contributions. This page says plainly what that does and does not buy you, so that a learning support service can plan around it rather than discover it.

Channels

What you need	Where to send it	What happens
Accessibility problem - a barrier in AssisT itself, or an assistive technology that does not work with it	accessibility@fiavaion.com	Acknowledged within 5 working days. The acknowledgement says what we think the problem is and whether we can reproduce it
Bug report	Report a bug or GitHub issues	Triaged on a best-effort basis. Public, so you can see the queue and the history
Feature request	GitHub issues	Read, labelled, and considered against the roadmap. Supporters also vote on priorities
Institutional enquiry - adoption pack, institution branding key, a written statement for procurement	accessibility@fiavaion.com	Answered as a priority, because these usually block a decision affecting many students
General question	info@fiavaion.com	Best effort
Security issue	See SECURITY.md in the repository	Handled under the repository's disclosure policy

The one firm commitment

Accessibility reports sent to accessibility@fiavaion.com are acknowledged within 5 working days.

That is an acknowledgement, not a fix. It means a human has read the report, tried to reproduce it, and written back to tell you what they found. Reports from disability services, and from students using assistive technology, are handled ahead of everything else in the queue.

What is not promised

Being straight about this is more useful than an aspirational SLA nobody can hold us to.

- **No service level agreement.** There is no guaranteed response time outside the accessibility commitment above, no guaranteed fix time for anything, and no uptime guarantee (AssisT runs in your browser; there is no service to be up or down).
- **No paid support tier.** There is no tier to buy. Everyone gets the same channels. Supporting the project financially does not buy priority support - it buys a vote on the roadmap.
- **No dedicated account contact, no phone line, no ticketing portal.** Email and GitHub issues.
- **No guaranteed release schedule.** Releases ship when they are ready.
- **No warranty.** The EUPL-1.2 disclaims warranty and liability; see the [terms](#).
- **No commitment to build a requested feature,** however reasonable the request.

How updates reach your students

Through the **Chrome Web Store**, like any other extension. Chrome checks for updates on its own schedule and installs them silently in the background. There is no installer to repackage, nothing for your IT team to push, and no action required from the student.

If you force-install AssisT by policy, updates still arrive this way - see the [managed deployment guide](#). If you pin a version with Chrome's `ExtensionSettings` policy, you take on the job of applying accessibility and security fixes yourself.

Release cadence: there is no fixed cadence. Accessibility and security fixes are prioritised and shipped as soon as they are ready; feature releases arrive when they arrive. Every release is recorded in the [changelog](#) and in the repository's `CHANGELOG.md`.

What happens if the project stops

A fair question for anyone recommending a tool to students who will depend on it.

AssisT is released under the **EUPL-1.2** and the source is public. If development stopped tomorrow, your institution - or anyone else - could fork it, maintain it, and redistribute the result under the same licence, with no permission needed from us. Settings and student-created content live on the student's own device, not on a server that could be switched off. An abandoned AssisT keeps working; it does not evaporate.

Related

- [AssisT for learning support and disability services](#)
- [Accessibility Conformance Report](#)
- [Managed deployment guide](#)
- [Terms of service](#)

Changelog

Canonical web version: <https://www.fiavaion.com/products/assist/changelog>. If this copy and the web version differ, the web version is authoritative. Source page title: AssisT Changelog.

AssisT follows [Keep a Changelog](#) format and [Semantic Versioning](#). Full release notes and downloadable ZIP files are on [GitHub Releases](#). Source code and history are public on github.com/Fiavaion/AssisT.

v1.0.1 · AssisT 1.0.1 - Accessibility and reliability fixes

Chrome Web Store release

Accessibility and reliability fixes to 1.0.0. Full notes and the download go up on GitHub Releases when the release is published.

Fixed

- Pointer cancellation (WCAG 2.2 SC 2.5.2): buttons and controls now act when the mouse button is released, not when it is pressed, so a student who presses the wrong control can slide off it to cancel. Dialogs close on a press and release on their backdrop, never on the press alone, and never when a text selection is dragged out of the dialog.
- Moving floating panels (SC 2.5.7): the summary, simplified text, assignment breakdown, citation analyser and Pomodoro panels can be moved with the arrow keys from their header, as well as by dragging. Shift moves them further.
- Mind map help key (SC 2.1.4): the question mark that opens the shortcuts list can now be changed or switched off like every other shortcut. The import field in the library has a name for screen readers.
- Contrast: text in the popup and on the AI setup page meets AA contrast.
- Simplified Interface: content that fades in, such as video cards and page headings, no longer stays invisible when decorative animations are hidden. Animations now finish at once.
- Annotation export: exporting annotations as Markdown, text, JSON or CSV saves the file again. It now uses an ordinary download link, so no extra Chrome permission is needed.
- Gemini Nano: the on-device Chrome AI mode works again. It uses Chrome's current built-in AI interface and runs in the extension's background page rather than the service worker.

New

- On-device AI check: the AI setup page shows what this computer can run on the device and how to download Gemini Nano when Chrome offers it.

Changed

- Minimum Chrome version: the extension now declares Chrome 109 as its minimum, the first version with the background page that reading from images and on-device AI need. Reading a PDF page by page needs Chrome 119; on 109 to 118 it falls back to capturing the visible tab.
- Privacy policy: the copy bundled with the extension lists every service as the code uses it, including model downloads from Hugging Face, puts GDPR first and names the Data Protection Commission.
- README: feature counts corrected (12 built-in profiles, 37 translation languages, 13 mind map shortcuts).

v1.0.0 · AssisT 1.0.0 - First stable release

Chrome Web Store release

Everything here has landed since 0.9.3, including the 0.10.0 work that was prepared but never published. Full notes and the download go up on GitHub Releases when the release is published.

AssisT 1.0.0 went out through the Chrome Web Store first. The tag on the public repository follows the Chrome Web Store release rather than leading it, so the newest tag on GitHub may be a version behind what is described here.

New

- Nothing of yours leaves your device until you say yes. AssisT asks before it sends anything you select, type or say to an outside service, one question per service: the dictionary, translation, Translate Page, checking a citation online, downloading a Read from Images language other than English, dictation, lecture capture and each cloud AI provider. On a course page the question opens in a small AssisT window, so Chrome can ask for its permission in the same press. Each question names exactly what would be sent and remembers your answer. First-run setup asks only about the services your own choices would use.
- A Your data tab in Advanced options lists every service with your answer and every saved AI key, with a Remove button and a way to change your mind at any time. A change takes effect on the very next request.
- Mind Map (beta) - an outline-first planning and revision tool that works with AI switched off. The outline is a WAI-ARIA tree you can drive entirely from the keyboard, and the canvas is a second view of the same map. Six templates, a searchable library, a File menu, export to Markdown, OPML, JSON, SVG, PNG and FreeMind, read aloud, study mode, "Add to mind map" from any page, and "Map this page" from a page's headings. Alt+Shift+M opens it.
- Mind maps move between AssisT and other tools. Open a map made in XMind, Coggle, MindMeister, Freeplane or FreeMind, or a plain indented outline, and save one as a FreeMind .mm file that all of them open. Files are read on your own computer, and a file you open always becomes a new map.
- Work on one branch of a mind map at a time with Focus (Alt+Shift+F), select several nodes and act on them together with one undo, drag a node above, below or inside another, and move a node without dragging with "Move to..." (Alt+M).
- The new popup is the only popup: every support on one screen, grouped as Reading, Writing, Seeing, Focus and Study, with a light and dark theme. Search it by what you want to do, such as "read to me" or "too bright", as well as by name. Matching happens on your device.
- The citation manager, rebuilt: in-text citations with page and paragraph locators, a checker that compares your essay against your reference list on your device, a restorable trash, bulk select, book chapters and theses, undated sources, Zotero BibTeX and RIS import, add by DOI, and a style that stays where you set it. Harvard, APA 7, MLA 9 and Chicago 17.
- Maths Support - an on-page calculator with a scratchpad, and large-number formatting that groups digits, keeps the value copy-safe and speaks the number in words to a screen reader. Off by default.
- Companion features, each with its own switch: study-tools discovery, Personalised AI, equation read-aloud, Authorship Shield (a private local writing history you can export), flashcards with spaced repetition, a reading-level setting for AI summaries and simplification, a lecture companion with live captions and notes, and hands-free voice commands.

- See what the learning record holds about you, and delete it in one step. "Keep a record of how I work" and "Offer help when reading gets hard" are off until you turn them on, and are described in plain words first.
- Make a flashcard from the highlight menu on any page.
- New shortcuts: Alt+Shift+V starts and stops dictation from anywhere on the page, and Alt+Shift+U moves focus to Undo in the Saved tray. The mind map's own shortcuts can be changed and checked for conflicts like every other AssisT shortcut.
- Dictation says in plain words when it is starting, recording, paused, or blocked because the microphone is not allowed.
- AssisT's own controls declare their purpose with WAI-Adapt attributes, for assistive tools that show symbols instead of words.
- An optional OCR accuracy boost for low-quality scans and small text, higher-fidelity OCR layout, and equations read aloud through the Speech Rule Engine.
- Read from Images works in English with nothing downloaded: the recognition engine and the English language file ship inside AssisT. The file for another language is downloaded once, after you allow it, checked, and kept on your device.
- The code that runs a Browser AI model ships inside AssisT. Only the model itself downloads, from Hugging Face, when you choose one.
- A configurable local-AI server address in the Local AI panel. The public build accepts loopback addresses only.
- A welcome page that opens on install, with AI setup and "Discover your tools", and a "Report a Bug" link in the popup.
- Institutions can apply a cosmetic skin (name, logo, accent colours and a default LMS domain) with a signed key delivered by managed Chrome policy. The key is checked offline and ignored if it does not verify, and the accent colour is darkened where needed to keep WCAG 2.2 AA contrast. The public build carries no key.

Changed

- Read Aloud now starts with a voice that runs on your device. Online voices are still available, and the voice picker says which company each one sends your text to.
- AssisT no longer asks at install for access to any outside service except Hugging Face for Browser AI models: not the dictionary, MyMemory, Crossref, jsDelivr, Google Gemini, Anthropic, OpenAI, Perplexity, Semantic Scholar or a local AI server. Chrome asks when you choose one, and the popup offers an "Allow access" button if it is needed.
- The source check on a citation shows a plain rating (Looks reliable, Check before you use it, Hard to tell) with its reasons, instead of a numeric score.
- Syllable colours is the default dyslexia reading mode.
- Very plain summaries are short and in everyday words, and simplified text keeps the proper term and explains it in brackets. Neither starts with a line such as "Here is a simplified version".
- References follow each style's published rules more closely: editions, page ranges, organisation authors, authors who share a surname, undated works and social media posts.
- Saved keyboard shortcut sets pick up new defaults instead of ignoring them.

- The Local AI panel lists only models that can hold a conversation, and local failures say what actually went wrong.
- Cloud AI uses the current models from each provider, and a saved model that has since been replaced moves to its replacement. AI setup now recommends Local AI on a computer with a separate graphics card or an Apple chip, with Browser AI next. Each AI panel's "API key required" screen names the provider you chose.
- Citations and the Canvas, Moodle and Google Classroom integrations are switched on by default.

Fixed

- A setting you change in the popup no longer overwrites one you changed on the page a moment earlier, and font and spacing settings are remembered again.
- Pages already open when AssisT is installed, or when you allow it everywhere, get AssisT straight away.
- Canvas, Moodle and Google Classroom integrations load again, announce themselves only on their own pages, and Read Aloud works on Moodle and Google Classroom as well as Canvas.
- Dictation works in Canvas's rich content editor again.
- A note you add to a paragraph you selected by triple-clicking is kept.
- Keyboard and focus: popup buttons, the citation manager, the AI setup page, the magnifier, the reading guide, the study timer, Speed Read and every AI panel can be used from the keyboard, Escape closes them, and focus returns to what opened them.
- Side panels fit a 320px-wide screen, and on-page controls share one dock instead of covering each other.
- Grammar colours tag every word correctly, and several colours and badges now meet WCAG AA contrast.
- Screen Color Overlay and Custom Cursor work in Google Docs and Google Sheets.
- Local reasoning models no longer leak their thinking into answers, and the on-device AI picks a model that is actually installed.
- Removing duplicate citations keeps every quote, page, note and tag, and RIS export no longer breaks a note across two lines.
- The discovery quiz switches on every feature it recommends.

Removed

- The DeepL and Microsoft Translator options, which nothing in AssisT could call. Any key saved for them is deleted. MyMemory is the translation service.
- The Azure Speech option, which nothing could reach.
- The "Try the new AssisT" switch, the Layout mode option and the stuck-reader rescue prompt, which "Offer help when reading gets hard" replaces.
- The field for pasting an institution branding key. Branding set by institution policy, and branding already applied, keep working.

Security and privacy

- Every request to an outside service goes through one place in the extension, which checks your answer first. A missing or unreadable answer is never treated as a yes.
- A settings file you export never carries an AI key or a consent answer.

- The console no longer records what you dictate, what an AI feature answers about your work, or what is read aloud.
- Saved keys are stored encrypted, and the hidden page that holds your citation library accepts messages only from AssisT's own background script.
- A custom local-AI server address is limited to loopback addresses in the public build, institution branding text is stripped of invisible and direction-changing characters, and two dependencies were updated to clear published advisories.